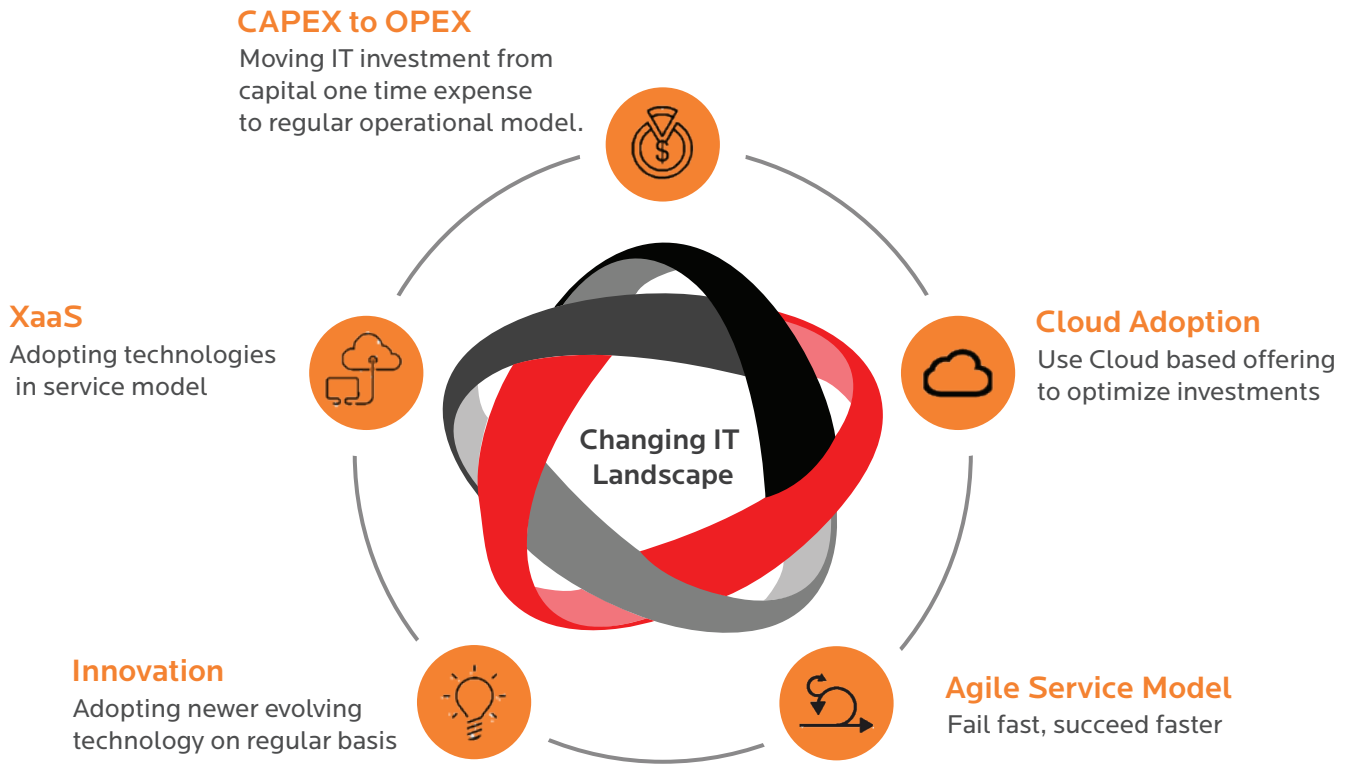




Birlasoft JaaSSM JD Edwards as a Service

Birlasoft JaaSSM – JD Edwards as a Service

There is a paradigm shift in information technology with focus on adopting an agile service model, modernizing the IT landscape, enhanced productivity and user experience via continuous innovation. There is a need for customers to adopt to this new paradigm to grow their business.



In a highly dynamic business environment, choosing a knowledgeable and experience partner for JD Edwards can make all the difference. Birlasoft the most trusted global Oracle JD Edwards partner offers you “JD Edwards as a Service (JaaSSM)”, a subscription-based offering where all the needs of a JD Edwards customer are bundled in a monthly subscription model for fixed period ranging from 3 to 5 years.

What is JaaSSM

JaaSSM is a bundled service offering, enabling JD Edwards customers to embrace rapidly evolving technologies, that includes Oracle Cloud Migration, JD Edwards E1 9.2 Upgrade and E1 9.2 Code Current along with Managed Services.

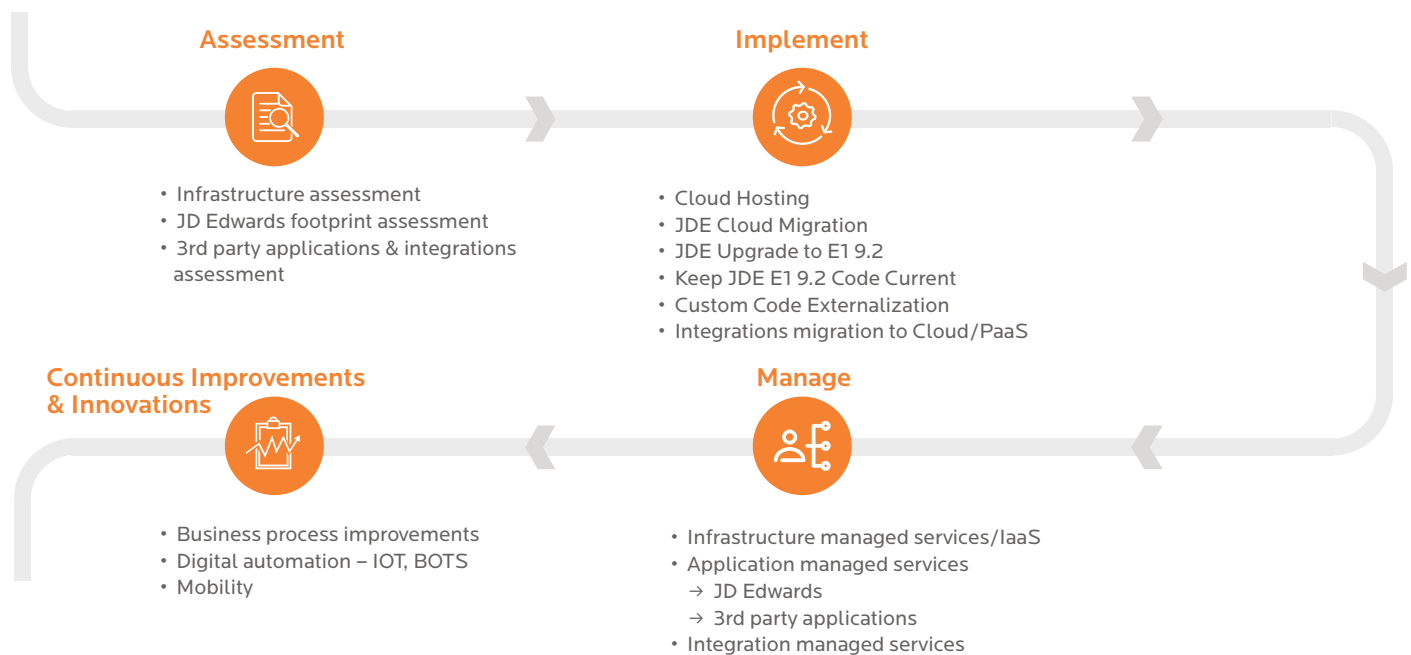
JaaS SM		
IaaS Infrastructure as a Service	SaaS Software as a Service	PaaS Platform as a Service
<ul style="list-style-type: none"> Migrate JD Edwards to Oracle Cloud Infrastructure Networking Security System Management Scalability 	<ul style="list-style-type: none"> JD Edwards Upgrade to E1 9.2 Keep JD Edwards Code Current Externalization Custom Code Innovations Business Process Improvements 	<ul style="list-style-type: none"> Migration to PaaS Integration Platform Application Development
Managed Services Infrastructure – JD Edwards – Applications – Integrations		

Pick the offering that works best for you

Remain Perpetually Current on EnterpriseOne 9.2 in Oracle Cloud Infrastructure and Continue to Innovate

JaaSSM Methodology

JaaSSM has four milestones under which Birlasoft delivers the bundled services to JDE customers. Each milestone constitutes several services and customers can opt for any combination of services to meet their business and IT needs. Birlasoft will package all selected services into one bundle based on a monthly subscription model to move customer investment from CAPEX to OPEX



JaaSSM Features

Comprehensive Services for JD Edwards:



Rapid upgrade to JDE 9.2: Shorten the time to upgrade and take out the guess work from upgrade, by leveraging Birlasoft's proprietary tools such as IMPACTA for retrofit analysis, REPLICA a machine learning tool for expediting the retrofit cycle and Birlasoft's testing tools and accelerators to expedite the testing cycle



Continuous adoption: Birlasoft's tools and accelerators enables customers to take periodic updates to keep their JDE environment current with the latest features and functionality, with minimal business disruption



SmartAMS: Focus on continuous improvements and innovation, resulting in ongoing reduction in the issues, thereby focus on strategic business initiatives to drive business growth



Cloud migrations: Customers can leverage Birlasoft's expertise, to migrate their infrastructure to cloud thereby realizing greater savings due to reduced maintenance costs and enhanced flexibility and scalability to meet their growing business needs



Infrastructure support: Customers can leverage Birlasoft's automation tools such as ProVue for proactive monitoring and alerts for both the infrastructure and JDE applications, and AutoPack for automated package builds and deploys, to minimize the cost for supporting customers JDE applications and infrastructure, and realize continuous improvement and risk reduction due to reduced system down-time

Predictable (SaaS like) Fee Structure:



Fixed fees: The fixed fee price structure allows customers to direct their valuable funds on more strategic initiatives to help grow their business



Lower TCO: Customers can now choose the right combination of services that are important for their organization, in combination with migration to Oracle cloud infrastructure (OCI), to realize upto 30% reduction in cost over a 5-year period

Innovation:



Proof of concepts: Improve business productivity and user experience through innovation. Leverage proof of concepts to inculcate the transformation culture within the organization



Rapid adoption: Leverage Birlasoft's proven expertise and experience for faster adoption resulting in improved productivity and overall customer and end user satisfaction

Risk Reduction:



Supported JDE system: Guaranteed support from Oracle for JDE 9.2 through 2030. Adoption of the latest features and functionality to stay current with the latest statutory and regulatory requirements



Security: Ensuring the most current and up to date system updates and patches will give customers a peace of mind and protection from any external attacks that may have a significant impact on their business

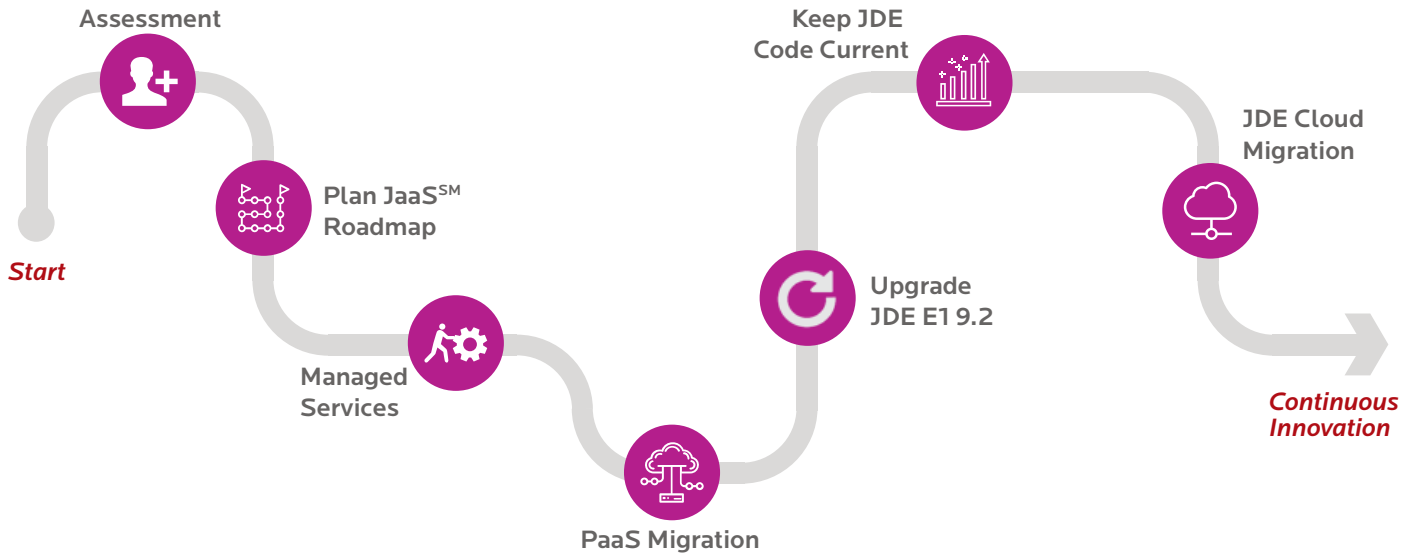


Disaster recovery strategy, scalability and performance: Ensuring the right strategy for disaster recovery will safeguard customers business and keep it up and running in no time in the event of any calamity. Ability to scale quickly to meet customers growing business needs to ensure confidence in the business, in conjunction with improved system performance

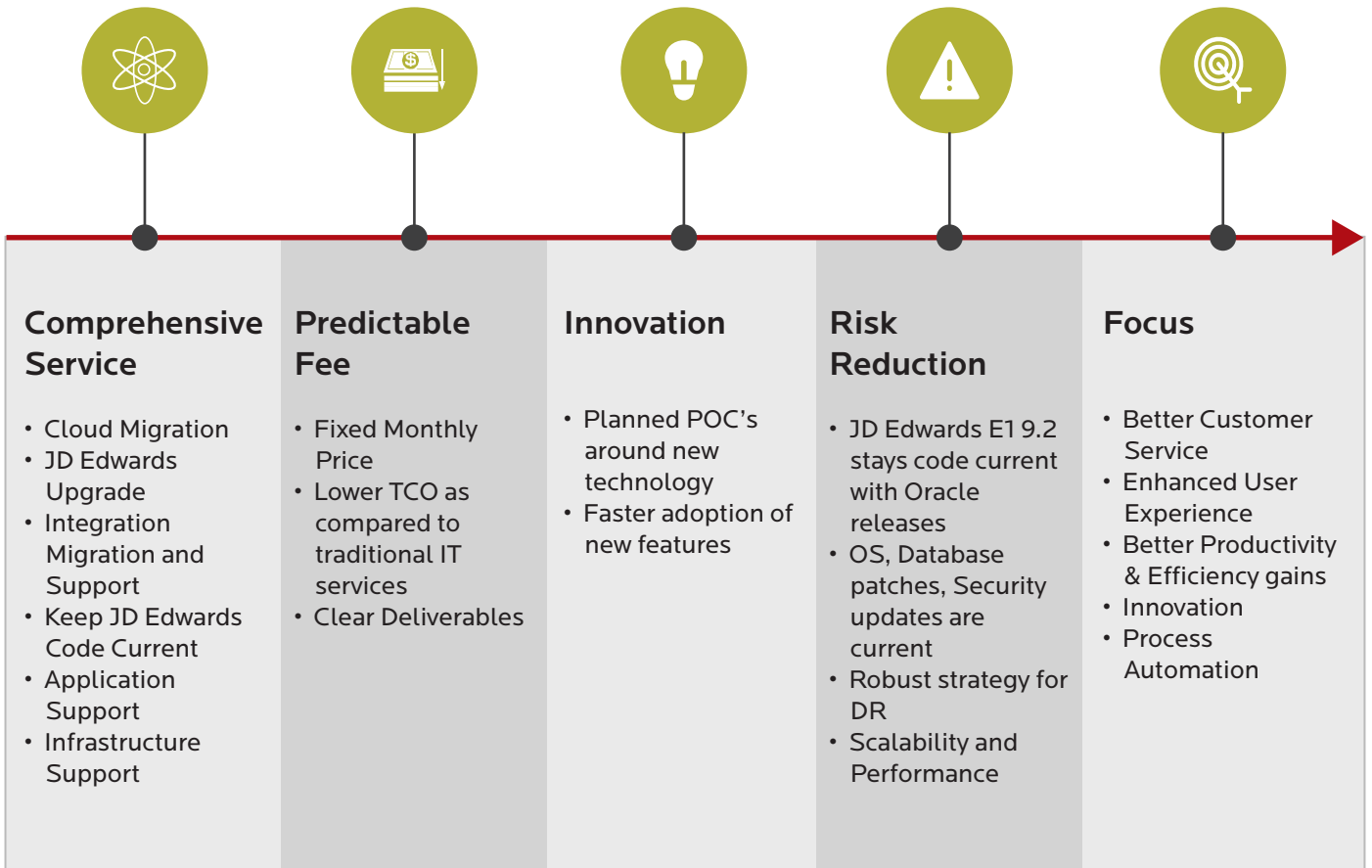
Flexible Offerings to Meet Business Need

Customers can opt for JaaSSM services as per their business need and budget availability, Birlasoft will configure the solution to meet the customer needs.

Following are some of the key services under JaaSSM offering, customers can start their journey at any point in the overall path.



JaaSSM Customer Benefits



Why Birlasoft

Birlasoft, a global Oracle partners who offers their customers a subscription-based model for all their future needs related to JD Edwards. With right expertise, methodology, tools and accelerators, and resources customers across globe meet their business requirements using Birlasoft's subscription-based model.

A comprehensive 3 to 5 years end-to-end subscription-based service offering.

Key Offerings

- ← A comprehensive 3 to 5 years end-to-end subscription-based service offering.
- ← Extending and Modernizing JDE Applications using Oracle PaaS
- ← Complement JD Edwards using SaaS
- ← Keep JDE current to Innovate and grow
- ← End-to-end managed services

Packages	Silver	Gold	Platinum
No of Users	≤100	≤200	≤300
No of support tickets	≤ 100	≤150	≤200
No of instances	Single Instance		
Ticket Complexity	High: 10% of total ticket Medium: 20% of total ticket Simple: 70% of total ticket		
Support Scope	JD Edwards Functional Support JD Edwards CNC Support Infrastructure Support		
Support Model	Remote - Shared Support		
Code Current frequency	Once in a year		

Note: For 300+ users an assessment is require to propose the model



RESOURCES

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Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion-dollar diversified The CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 158-year heritage of building sustainable communities.